

# Health Innovation Community Partnership

## April 3, 2020 Meeting Summary

**Attendees** (via Zoom): Dulce Acosta, Pamela Agustín, Pilar Alatorre, Dalila Alcantara Lopez, Monica Alcaraz, Rosa Barahona, Greg Bonett, Christina Cárdenas, Carolina Castillo, Katie Cox, Paul Craig, Parisa Dadmehr, Alex Delgadillo, Yolanda Duarte-White, Guadalupe Durán Medina, Linda Farnsworth, Jazmin Flores, Eliza Fraga, Karen Glenn, Natalie Godinez, Lorena Gomez, Ari Gutierrez Arambula, Heather Hays, Yvette León, Ozzie Lopez, Ivan Matthews, Juana Mena, Christian Olmos, Jorge Orozco, Anna Parra, Kelly Quinn, Alicia Ramos, Martin Reyes, Ruth Rivera, Ruby Rivera, Gloria Rodriguez, Tiffany Romo, Jane Rudolph, Rosa Soto, Victoria Torres, Jennifer Vallejo, Isidro Villanueva, Deanna Weber, Brenda Wiewel, Felicia Williams. *Approximately 12 additional attendees joined via conference call but did not list their names.*

*Meeting materials are made available after the meeting via the HICP public website ([www.hicpla.org](http://www.hicpla.org)) in the online Document Library.*

Agenda Item	Discussion Highlights
<b>I. Welcome and Meeting Overview</b>	<p>Heather Hays welcomed the group to the Zoom meeting and reviewed the agenda. The <a href="#">Meeting Agenda</a> and <a href="#">Presentation</a> were provided electronically. The additional <a href="#">presentation by Christian Olmos</a> (DCBA) was circulated after the meeting.</p> <p>Anna Parra provided a brief orientation to Zoom, including how to ask questions using chat and how to access Spanish-English interpretation.</p>
<b>II. Partner and Community Updates</b>	<p><b>Opportunity Zones Update</b> by Felicia Williams, Kosmont Companies</p> <ul style="list-style-type: none"> <li>● As presented at the March 6<sup>th</sup> HICP meeting, we are helping implement a county-wide Opportunity Zone policy, and considering the General Hospital feasibility study as an example of how to gather feedback from the community to ensure community benefits</li> <li>● Since the March 6 presentation, we have incorporated feedback from this group into our community outreach presentation</li> <li>● Our community outreach plan includes two initial meetings, the first with HICP organizations and members, and the second with Wellness Center clients</li> <li>● Scheduling for community meetings is pending based on COVID-19 shelter-in-place protocols.</li> <li>● <i>There were no questions or comments on this agenda item.</i></li> </ul> <p><b>Permanent Rent Stabilization Ordinance (RSO) Update</b> by Pamela Agustín, Eastside LEADS</p> <ul style="list-style-type: none"> <li>● Thanks to grassroots organizing, the LA County Board of Supervisors passed one of the strongest renter protection ordinances in decades to curb escalating rent increases that cause many tenants to struggle to pay the rent</li> <li>● The Permanent Rent Stabilization Ordinance, supported by Supervisor Solis, went into effect April 1, and covers the unincorporated areas of LA County</li> <li>● We need your help spreading the word about these new protections to your community!</li> </ul>

- **Rent Increases**

- As of April 1, 2020, the allowed rent increase until June 30, 2021 is 3%
- Landlords must give 30 days notice of a rent increase
- There is a limit of one rent increase per year
- These rules for maximum allowable rent increases apply to all apartment units with a certificate of occupancy issued before February 1, 1995, but do not apply to single family homes or condominiums
- The annual rent increase is set according to the Consumer Price Index (CPI):
  - For an annual change in CPI between 3-8%, the maximum allowable rent increase is **equal to** the change in CPI
    - This year, the CPI is around 6%, so the maximum allowable rent increase will also be approximately 6%
  - For an annual change in CPI between 1-3%, the maximum allowable rent increase is **3%**
  - For an annual change in CPI between -2 and 1%, the maximum allowable rent increase is **the change in CPI + 2%**
  - For an annual change in CPI less than -2%, there is no rent increase allowed

- **Evictions**

- The ordinance's allowable reasons for eviction, both "for cause" evictions and "no-fault" evictions, apply to nearly all units, including single family homes.
- For any eviction, the landlord must provide advance notice in writing (either on the door or via certified mail).
- Reasons for "for cause" evictions:
  - Failure to pay rent (3 day process minimum to pay the rent once landlord begins process)
  - Violation of material term of contract (e.g. having a pet if no pets on the lease)
  - Nuisance or Illegal activity within the premises (e.g. DV, illegal drug activity)
  - Failure to Sign Substantially Similar Lease (if new lease is similar, "my understanding" is 30-90 days head notice to review a new lease before signing)
  - Failure to Vacate as Required by Approved Relocation Application (if after the entire relocation process takes place)
  - Households Exceeding Income Limits in Government Regulated Units.
- Reasons for "no-fault" evictions
  - If the landlord or landlord's family member is moving into the unit:
    - The landlord must provide 60 days' notice and all pertinent paperwork completed
    - The landlord or family member must live in the unit for 36 consecutive months
    - The landlord or family member must be similarly situated as the tenant being displaced.
  - If the landlord is withdrawing the dwelling unit(s) from the rental market (per the Ellis Act),
    - The landlord must provide 120 days' notice and all pertinent paperwork completed
  - There is a government or court order to vacate the unit for habitability or other reasons.

- **Relocation**
  - Tenants have a right to financial assistance for relocation expenses, for either permanent or temporary relocation
  - **Permanent relocation** assistance refers to no-fault evictions (applies to an owner move-in, Ellis Act or government order scenario)
    - Assistance amounts depend on room size, household income, and whether households include seniors, minors, or people with disabilities
  - **Temporary relocation** assistance applies in the case of repairs, rehabilitation, health and safety violations, or other work that cannot be completed while tenants remain in the unit.
    - If the need to be temporarily relocated is for 30 days or less, then the payment is a per diem rate determined by the Federal General Services Administration (currently \$181 for housing, as well as additional compensation for meals and incidental expenses)
    - If the need to be temporarily relocated is for 31 days or more, then either a per-diem payment OR comparable temporary accommodation must be provided.
- **Tenant Buyout Agreements** (also known as “cash for keys”)
  - A “Buyout Agreement” is a written agreement where a landlord pays a tenant money to voluntarily vacate an RSO rental unit. The new ordinance regulates these scenarios.
  - Before making the buyout offer, the landlord must provide a document that states the following;
    - Tenant has a right NOT to enter into buyout negotiations or agreement
    - Tenant may choose to consult with an attorney before entering into a buyout agreement
    - Tenant may rescind the buyout agreement for up to 45 days after it is fully executed
      - In this case, the tenant must hand deliver, email or certified mail, return receipt request, a statement to the landlord
- **Enforcement**
  - The LA County Department of Consumer and Business Affairs (DCBA) enforces the Rent Stabilization Ordinance
  - Four-step process for filing complaints and enforcing ordinance violations:
    - Step 1: Contact DCBA by calling (833) 223-7368 or emailing [rent@dcbalacounty.gov](mailto:rent@dcbalacounty.gov)
    - Step 2: DCBA will conduct an inquiry to verify:
      - You reside in an unincorporated jurisdiction;
      - You are subject to protections; and
      - Your complaint is enforceable.
    - Step 3: Once verified, file a “Petition for Hearing” at DCBA’s office located at: 500 W Temple St. (& Grand) Room B96, Los Angeles, CA 90012 [Monday-Friday 8-4:30 PM]
      - Submit with your Petition a copy of the following:
        - Notice of Illegal Activity
        - Rental/Lease Agreement
        - Rent Receipts
    - Step 4: DCBA will notify the landlord and schedule a hearing

	<ul style="list-style-type: none"> <li>○ For any issue or question, you can contact DCBA or any member organization of Eastside LEADS</li> <li>● <i>Questions and comments on this agenda item were postponed until later in the meeting due to presenters' schedule.</i></li> </ul>
<b>III. LAC+USC Medical Center Update</b>	<p><b>Impacts of Coronavirus</b> by Jorge Orozco, CEO, LAC+USC Medical Center</p> <ul style="list-style-type: none"> <li>● LAC+USC Medical Center is actively preparing for a major surge in patients due to the COVID-19 outbreak. <ul style="list-style-type: none"> <li>○ We are preparing to increasing from 600 to above 1200 beds if needed.</li> <li>○ We currently have eight temporary tents in front of the Emergency Room drop-off area, and one more in front of the ER entrance (which is currently closed but prepared in case of an overrun).</li> </ul> </li> <li>● Over the last few days, we have seen a leveling-off of the number of patients testing positive for COVID, admitting about nine positive patients daily.</li> <li>● We currently have 24 COVID patients in the hospital <ul style="list-style-type: none"> <li>○ 17 patients are in the Intensive Care Unit</li> <li>○ The rest are in regular ward beds.</li> </ul> </li> <li>● With an overall census of 401 patients, the hospital is at about 59% occupancy. <ul style="list-style-type: none"> <li>○ ICUs are at 53% occupancy</li> <li>○ Medical/surgery beds are at 65% occupancy</li> </ul> </li> <li>● The crisis has had significant impacts on the medical center workforce and staff. <ul style="list-style-type: none"> <li>○ Many staff are stressed and scared, and many have been calling off work. There was a high call-off rate today.</li> <li>○ Some staff have been exposed; 13 employees are in self-isolation at home.</li> </ul> </li> <li>● Please help spread the word: <b>People experiencing flu-like symptoms, but who do not need to go the hospital, should not come to the ER.</b> <ul style="list-style-type: none"> <li>○ With limited testing, there are very strict criteria for tests</li> <li>○ Coming to the ER unnecessarily exposes you and others</li> </ul> </li> </ul> <p><b>Questions and Comments</b></p> <ul style="list-style-type: none"> <li>● <b>Monica Alcaraz</b> (via chat): Is there something in writing that we can share on social media about not coming to the hospital? <ul style="list-style-type: none"> <li>○ <b>A:</b> We do not currently have any active social media campaign, as we have been very busy with media and data requests. Thank you, we should consider this as a way of getting the word out.</li> </ul> </li> <li>● <b>Monica Alcaraz</b> (via audio): Is there a way for people to access information about when to come to the hospital, such as a number people can call? <ul style="list-style-type: none"> <li>○ <b>A:</b> Yes, there is a toll-free number that all patients affiliated with the hospital can call with any questions about COVID-19.</li> <li>○ There is also a COVID-19 Nurse Advice Call Line from the LA County Department of Health Services that started on Wednesday. <i><b>This number is (844) 804-0055, and is open from 7 AM to 7 PM.</b></i></li> </ul> </li> <li>● <b>Ozzie Lopez:</b> The California Community College Chancellor's Office has created an inventory of PPE and ventilator equipment, as well as a list of students in medical and allied health who are close to completing their programs. I will share that those resources, should you need it.</li> </ul>

	<ul style="list-style-type: none"> <li>○ <b>A:</b> Thank you. Currently, we have plenty of PPE and have not seen a major surge yet. If a surge occurs, we will need a DHS-level initiative for soliciting donations and contacts.</li> <li>○ On a related note, we have several hospital employees asking for accommodations so as not to expose their households to the virus. We are currently working with USC on that, and DHS is looking at system-wide contracts with hotels. If anyone has connections to resources such as unused dorms to house employees, we would appreciate that as well.</li> <li>● <b>Juana Mena:</b> As a patient, I want to thank you and all the hospital personnel, who have been serving us well with telephone appointments and by fulfilling prescriptions without needing to see a primary care doctor. My prayers are with you and everyone. <ul style="list-style-type: none"> <li>○ <b>A:</b> Thank you. Yes, our outpatient clinics are still open, though mostly for phone visits, with a few urgent appointments still in person. This crisis has allowed us to see the potential of telemedicine.</li> </ul> </li> <li>● <b>Yolanda Duarte-White</b> (via chat): Thank you to the professional staff, chaplains, and support personnel. Godspeed.</li> </ul>
<p><b>IV. General Hospital Feasibility Study</b></p>	<p><b>AECOM Technical Team Update on Technical Considerations for General Hospital</b> by Deanna Weber of AECOM</p> <ul style="list-style-type: none"> <li>● AECOM is a consultant working closely with the CEO's office on the General Hospital Feasibility Study, with a focus on ensuring community benefits and rental housing options. Deanna Weber of the AECOM Technical Team provided an update on the General Hospital Existing Conditions Analysis</li> <li>● The AECOM team continues to study existing conditions, including: <ul style="list-style-type: none"> <li>○ Building area</li> <li>○ Daylight access</li> <li>○ Horizontal circulation (such as hallways)</li> <li>○ Vertical circulation (such as elevator shafts and stairways)</li> <li>○ Seismic retrofit (updates for earthquake preparedness)</li> <li>○ Historically unique spaces</li> <li>○ Base case repairs (such as replacing the roof, etc.)</li> </ul> </li> <li>● Floor Plan Analysis <ul style="list-style-type: none"> <li>○ 1.1 million square feet (gross) in the General Hospital</li> <li>○ We are assessing the floorplan of each floor (the basement plus 19 floors) for the best reuse of each space and of the entire facility</li> <li>○ Each floor is being considered for a variety of potential uses, including residential rental units, community services, retail, office, etc. For example: <ul style="list-style-type: none"> <li>■ 19th floor will likely be designated mechanical space</li> <li>■ 2nd-18th floors lend themselves to residential and office space</li> <li>■ 1st-2nd floors are most accessible to the public and most appropriate for community support space</li> <li>■ Seeking to preserve historically unique spaces on 1st, 2nd, 16th, and 17th floors</li> <li>■ Basement may be used for parking, storage, and mechanical space</li> </ul> </li> </ul> </li> <li>● Daylight Access Analysis <ul style="list-style-type: none"> <li>○ Daylight considerations include direct access to natural light and fresh air</li> </ul> </li> </ul>

- We have drafted floor plans for residential rental units so that every living space and bedroom will have a window
- Access and Circulation Analysis
  - We have mapped existing and proposed elevator shafts and stairwells
  - Access to historical spaces and exterior open space is also an important consideration
- Draft Conceptual Residential Rental Unit Layout
  - This draft is a conceptual example for a potential floorplan, considering existing window and stairwell locations, floor dimensions, and hallways
  - This draft layout includes a variety of residential units including studios, 1-, 2-, and 3- bedrooms
    - Based on community feedback on the need for multigenerational and family housing, we are looking to incorporate additional 3-bedroom units.
- For more information on the General Hospital Feasibility Study and to join our mailing list, please visit the project website at [www.hicpla.org/general-hospital-feasibility-study](http://www.hicpla.org/general-hospital-feasibility-study)

#### Questions and Comments

- **Pamela Agustín:** Has the timeline for sharing this study with the Board of Supervisors shifted?
  - **Deanna Weber:** We are currently determining if there needs to be adjustments to the schedule. The next (fourth) community-at-large meeting is being planned for mid-June where we will present the draft scenarios. Then a fifth community-at-large meeting will be held in the fall to share the proposed reuse options. We are considering the need to adjust these tentative dates as well as options for online engagement and virtual community meetings.
  - **Comment:** Recommendation to use Facebook Town Hall with Zoom capability for online community outreach.
  - **Ivan Matthews:** We are in weekly communication with the Board of Supervisors and in constant contact with the community engagement team, including a community engagement steering committee meeting yesterday to discuss outreach to community groups. Our website is online, and we are increasing our social media presence. If we determine that we can't engage the community remotely as much as we need to, then we will look into extensions and other solutions. If anyone has more suggestions, we would love to hear them and figure it out together.
- **Yolanda Duarte-White:** At the community engagement steering committee meeting yesterday, we determined that this website could be a critical resource for the community in dealing with day-to-day things (in the COVID-19 crisis). Maybe someone is not ready to hear about a specific project or a particular plan, but we can be cognizant of what the community needs and messaging through trusted partners and sites.
- **Yolanda Duarte-White:** I have a comment about the slides. The description and image on the second slide ([slide 37, "Existing Conditions Analysis - General Hospital"](#)) are very effective, and we should keep these materials in future outreach to the public even if the next meetings are virtual.
  - **Ivan Matthews:** Thank you for capturing some of the comments from yesterday's meeting. We appreciate your commitment and everyone else's to guide us through this tenuous time.

	<ul style="list-style-type: none"> <li>● <b>Greg Bonett:</b> I have a question about the residential unit layout slide (<a href="#">slide 42</a>) modeling potential floor plans. You mentioned recognizing need for more three bedrooms, but do you have ballpark numbers of how many units will be feasible? It obviously will depend on a lot of factors. <ul style="list-style-type: none"> <li>○ <b>Deanna Weber:</b> As we move forward, we are considering some scenarios that would be primarily residential. In those, we are looking at the 600-650 unit range. Other scenarios may dedicate a portion of the building to LA County office space, with closer to 300-350 residential units. We are looking at responding with additional 3-bedroom units based on what we've heard so far from community-at-large meetings for family and multi-generation units.</li> </ul> </li> <li>● <b>Greg Bonett:</b> With the existing structure, will it be possible for new units to be in line with the latest disability and accessibility standards? <ul style="list-style-type: none"> <li>○ <b>Deanna Weber:</b> Yes, part of this process is to upgrade accessibility to include new elevators to meet ADA requirements and serve the community's needs.</li> <li>○ <b>Ivan:</b> We will be exploring a range of options for West Campus accessibility too.</li> </ul> </li> <li>● <b>Heather Hays:</b> We are looking for strong participation at the next community-at-large meeting to share various models and scenarios with the larger community, and will ask for your help when it's time to go to invite the community to our meetings.</li> </ul>
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<p><b>V. County Response and Updates re: COVID-19</b></p>	<p><b>Department of Public Works</b> by Alicia Ramos, DPW</p> <ul style="list-style-type: none"> <li>● COVID-19 Response <ul style="list-style-type: none"> <li>○ Public Works projects are considered essential services and will continue to completion.</li> <li>○ Even though we are continuing projects, we are not exempt from safety guidelines.</li> <li>○ All projects and sites are practicing safe work conditions including social distancing and remote work conditions as appropriate.</li> <li>○ Of these safety measures, social distancing has had the biggest impact on the work. <ul style="list-style-type: none"> <li>■ In construction, some tasks are far apart, while others require several people. Projects have been reorganized to be mindful to keep social distancing as they proceed.</li> <li>■ For example, the workforce on the Women's and Children's Hospital renovation has been reduced from around 30 to around 20-22.</li> </ul> </li> <li>○ Projects are essential to complete in order in order to provide community services as well as to fundamentally support the local economy and jobs by keeping this sector of the economy as strong as possible during the crisis.</li> <li>○ Public Works will continue to monitor the COVID-19 situation and adjust operations as appropriate.</li> </ul> </li> <li>● Project updates <ul style="list-style-type: none"> <li>○ Restorative Care Village <ul style="list-style-type: none"> <li>■ The design and build contract has been awarded to Cannon Design.</li> <li>■ The civic arts process continues, including a meeting later today.</li> <li>■ The March 13<sup>th</sup> Groundbreaking Ceremony was cancelled. We are looking at opportunities for other commemorative events.</li> </ul> </li> </ul> </li> </ul>
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- Women’s and Children’s Hospital
  - Demolition of the upper floors has been completed, and is underway for others.
  - With fewer workers due to social distancing, demolition may stem slightly through next Month.
  - The WCH commemorative event scheduled for April 22 will be rescheduled.
- Child Care Center
  - Last Tuesday, the board awarded the contract.
  - We are preparing make-ready work such as clearing the site.

- **Questions and Comments**

- **Monica Alcaraz:** Because of COVID-19, we have had to reschedule the WCH commemorative event. There is an opportunity to reschedule for May, but it would have to be very small. We are sorry, and we know this is important to the community. We will keep you informed.
- **Greg Bonett:** It was exciting to see both funding for childcare and the goal of hitting 50% for local and targeted workforce hires reflected in the awarding of the Child Care Center contract.
  - **Alicia Ramos:** Thank you for acknowledging that. Not only were those aspirational goals put in place, but the CCC will have a community workforce agreement. We are reaching out to unions and local job-placement networks.
- **Dulce Acosta:** I have a question about targeted hires. I have had inquiries from several community members who attended The Wellness Center Job Fair last year and were called for interviews, but have not been called or received emails for the apprentice program since. What is the process for follow-up?
  - **Alicia Ramos:** We have had many interested people attend job fairs from construction for Medical Center projects. We are trying to streamline the alignment of resources and identify where people are going. Some are routed to training centers if appropriate; others are already skilled for a given job. We do not currently have case tracking of individuals for what comes of those efforts, though Supervisor Solis’ office has been interested in that and we are looking into it.

**Department of Public Health** by Tiffany Romo, DPH

- It is great to see so many joining from home. Please continue to stay at home!
- **COVID-19 Updates**
  - While DPH tries to be transparent as possible with daily briefings and tele-briefings, the situation and guidance changes quickly -- even within hours.
    - Stay up to date from reputable sources and beware of sharing misinformation or rumors. Anything you share, make sure it comes through a reputable website
  - To date, DPH has confirmed 4566 cases across LA County, including 89 deaths.
    - The LA County mortality rate is 1.9%, which is slightly higher than the state average.
    - We should assume that there are many more unconfirmed cases out in the community, and we have confirmed community spread and asymptomatic spread.
    - We anticipate a rise of cases for next several weeks as capability around testing increases.

- There are different projections around when to expect the peak. The latest modeling for the state of CA projects the peak for the end of April or early May.
  - The state model is very hard to localize due to different local conditions, public health measures, and degrees of community compliance.
  - We are working with academic partners to do local LA County modeling to be shared next week.
- **DPH COVID-19 Response**
  - Priority areas
    - The most severe illnesses and mortality are among residents with underlying health conditions, including our homeless population and our older adult population in skilled nursing and congregant living facilities.
    - We have strong collaborations across county departments and community partners, and have seen a high level of collaboration, innovation, thoroughness, and resourcefulness.
    - We are working with partners to emphasize that there are COVID-19 directives in place at sites serving vulnerable populations, such as skilled nursing facilities. We are working with environmental health inspectors to monitor and provide guidance and education as needed.
    - For homeless outreach workers, skilled nursing workers, and public health workers, staff is limited and many are afraid. We are taking precautions to ensure staff remain healthy.
  - Testing
    - As of Wednesday April 1, over 23,000 people have been tested in LA County, and our capacity is building daily.
    - There are several testing sites in LA County
      - Five new testing sites opening today in Glendale, Lancaster, Pomona, Redondo Beach, and the City of LA.
      - These are all drive-through sites by appointment only, with one walk-in site in Echo Park.
      - Testing at these sites is limited to residents of LA County, and available to residents regardless of insurance.
      - Though we know everyone wants to be tested, tests are limited and there are strict criteria to prioritize the most vulnerable. Eligible individuals include:
        - People experiencing symptoms who are 65 or older,
        - People experiencing symptoms with underlying health conditions, or
        - People under a 14-day quarantine due to confirmed contact with a confirmed COVID patient.
    - We have tested over 20,000 people in the county, with just over 4,000 confirmed cases.
      - Of these, a certain percentage of those testing positive require intensive care, while most have mild symptoms and will recover by themselves at home.
  - Public Health guidance updates
    - The Department of Public Health website (<http://publichealth.lacounty.gov/>) is recommended as a resource for the most up-to-date health information related to COVID-19.

- We are advising people with mild symptoms not requiring emergency care to stay out of hospitals and ERs. For other health conditions, we recommend telehealth appointments where possible through your primary care provider.
- Guidance is continuously changing, including two major shifts this week:
  - 1) Close contacts
    - Updated definition of “close contact” is contact with individuals within 6 feet of you for 10 minutes or more, or someone you live with or are a caregiver for.
    - We have learned that there is asymptomatic spread of the virus 48-hours prior to symptoms showing, though most people do get symptoms. If you have been confirmed positive or presumed positive by medical professionals, you must notify those you have been in close contact with from up to 48-hours prior to showing symptoms, and they need to go into quarantine for 14 days.
  - 2) Face coverings
    - As of yesterday, CDPH is recommending that all LA County residents should wear face coverings in public, such as when going to get groceries or pick up medicine.
    - There is a difference between face covering and masking:
      - Face covering protects other people from you, not vice versa.
      - We want people to wear non-medical cloth-based face covering such as a scarf or bandanna.
      - Do not hoard medical masks, which must be reserved for health care workers.
    - Even while covering their faces, people still need to abide by public health directives such as staying at homes, social distancing, and handwashing.

- **Questions and Comments**

- **Monica Alcaraz:** When will we start seeing numbers of those that have recovered from COVID-19?
  - **Tiffany Romo:** There are conversations within the leadership about weighing the benefits and challenges of sharing what information we have about recovered patients, since these numbers would be based on just the confirmed positive cases and not cases who have not reached their doctors or been tested.
- **Isidro Villanueva:** On the DPH website, it looks like more cases are identified on the Westside. Do you know why that is? Are there more tests available on the Westside?
  - **Tiffany Romo:** Dr. Ferrer has said this may be an issue around access. It may be that doctors are more willing to test. We do not have a response right now, but this is something coming up as we have released all this data. People are noticing these disparities and wanting that information.
- **Ari Gutierrez Arambula (via chat):** Tiffany, could you confirm that testing locations dispersed throughout the County including high density ethnic and low income communities? Additionally, I’ve seen testing notifications in English only. Are there plans for a robust multilingual notification process both in writing and through recorded messages (as San Francisco is doing)?

- **Tiffany Romo** (via chat): Hi Ari! Yes, testing locations are county-wide and more sites are being set up each week. Currently, sites (sometimes multiple), are in DTLA, South LA, West LA, East LA, Sylmar, Lancaster, Glendale, Pomona, Palmdale, and Redondo Beach. There is multilingual social media messaging in Spanish, Chinese, and Korean and more is being developed. I don't know about plans for recorded messages, but I can try to ask. Most of this is being coordinated by County Fire and LA City.
- **Jennifer Vallejo**: Supervisor Solis' website includes several links to COVID-19 resources in many languages (<https://hildalsolis.org/supervisor-hilda-l-solis-released-statement-after-a-joint-coronavirus-press-conference/>).

**Workforce Development, Aging & Community Services** by Isidro Villanueva (WDACS)

- WDACS is still open, but changing how we do business.
- For workers, we are supporting filing for unemployment as well as skills training and job seeking.
- For businesses, we are focusing on rapid responses to prevent layoffs and additional losses of jobs.
- There are several websites to provide information for job seekers and small businesses:
  - **LA County America's Job Centers of California** (<https://workforce.lacounty.gov/>)
    - Still in operation, but physical job centers are not open to the public
    - On the homepage, the site has a map to find the closest job center as well as a list of companies currently hiring, such as grocers and online retailers (<https://workforce.lacounty.gov/wp-content/uploads/2020/04/Companies-Hiring-03-31-2020.pdf>)
    - At the top of the homepage, the site has a "Virtual Resource Room" with job search tools, business support tools, community resources, and skill enhancement tools that would otherwise be provided at the job center
    - After a job seeker accesses job search resources on the site, staff at a job center can follow up via email or phone call to help walk them through the application process
  - Follow **LA County Business Development on social media** for the most up-to-date information, including for upcoming virtual town halls for small businesses on new legislation and resources including emergency loans and grants:
    - <https://www.instagram.com/lacbizdev/>
    - <https://www.facebook.com/LACBizDev/>
    - <https://twitter.com/lacbizdev?lang=en>
  - The **LA County Business and Worker Disaster Help Center** (<https://lacountyhelpcenter.org/>) is a hub for workers and businesses impacted by the COVID-19 pandemic (*additional information in DCBA presentation below*)
  - The **Onward CA** site (<https://onwardca.org/>) is a statewide resource hub for Californians impacted by COVID-19 related job loss:
- With the closing of job centers, we are dealing with the challenge of access to computers and internet for job seekers.
  - In addition to online resources (listed below), job seekers can call (888) 226-6300 or email [AJCCJobswdacs.lacounty.gov](mailto:AJCCJobswdacs.lacounty.gov).

- **Questions and Comments:**

- **Ozzie Lopez:** For Isidro Villanueva and WDACS, there is a very thorough website called [CTEonline.org](https://CTEonline.org), providing CTE courses the AJCCs may be able to access for training. These are considered distance learning, and not all may be applicable.
  - **Isidro Villanueva:** Thank you. We will be updating our list of online training resources. The best way to follow us is @LABizdev on social media. We will be putting all information on the Disaster Help Center and Workforce websites, but information will often go out on social media first.
  - **Ari Gutierrez Arambula** (via chat): Isidro, it would be good to coordinate with LAUSD and LACOE to promote these opportunities to the families of students that are using/issued devices for distance learning. Perhaps an email to parents.
    - **Lynda Farnsworth** (via chat): LAUSD's Division of Adult and Career Education schools are still providing training and classes online ([wearedace.org](https://wearedace.org) ; [eastlaskillscenter.org](https://eastlaskillscenter.org) ). Alternatively, email me, Lynda Farnsworth, AP with East LA Skills Center ([lld4268@lausd.net](mailto:lld4268@lausd.net)). I can provide information on the training we are providing online.
    - **Heather Hays** (via chat): We will include links and resources from the chat in the email to all.

**Department of Consumer and Business Affairs** by Christian Olmos (DCBA)

- Many workers and small businesses in the county have been heavily impacted by the pandemic.
- Our department is very public-facing, and is now operating 100% remotely to continue providing assistance to consumers, businesses, workers, and renters.
- **LA County Business and Worker Disaster Help Center**
  - DCBA, in partnership with WDACS and LACDA, launched the LA County Business and Worker Disaster Help Center (<https://lacountyhelpcenter.org/> ) on March 26.
    - This site provides a single portal and 1-on-1 assistance for both workers and businesses, including:
      - County programs
      - Access to capital
      - Unemployment benefits
      - Insurance claims
      - Local resources
      - Health Orders
    - In addition to the website, the Disaster Help Center has a call line at can be reached by phone at **833-238-4450** from 8 am to 4:30 pm,
      - We have DCBA staff and counselors on standby and live operators.
      - We are looking into staffing after-hours and weekend counselors.
      - Services are available in English, Spanish, Korean, Mandarin, and Armenian
  - DCBA has a Business Concierge (<https://dcba.lacounty.gov/small-business-services>) to help connect impacted businesses with local, state, and federal resources including layoff aversion and emergency loans. Concierge services include:

- Registration for certification
- Preference Programs
- Vendor Registration
- Procurement Technical Assistance
- We are prioritizing finding businesses that can shift to providing emergency supplies and services including emergency shelters and medical masks. If you know of these, please email me directly ([colmos@dcbalacounty.gov](mailto:colmos@dcbalacounty.gov)).
- Since the March 26 launch, the Disaster Help Center has received 898 calls and opened 728 cases.
- To contact the Disaster Help Center:
  - Web Portal: <https://lacountyhelpcenter.org/>
  - Phone: 833-238-4450 (8 am to 4:30 pm)
  - Email: [DisasterHelpCenter@lacounty.gov](mailto:DisasterHelpCenter@lacounty.gov)
  - Twitter, Facebook, and Instagram: @LACountyDCBA or @LAhelpcenter

- **LA County Eviction Moratorium**

- **What is it?**
  - There is a temporary ban on evictions for all residential and commercial tenants in unincorporated Los Angeles County who are impacted by the COVID-19 crisis, due to:
    - Financial losses related to:
      - A diagnosis of COVID-19 or caring for a household or family member who is diagnosed with COVID19;
      - Layoff, loss of hours, or other income reduction resulting from business closure or other economic or employer losses due to COVID-19;
      - Compliance with a recommendation from the County’s Health Officer to stay home, self-quarantine, or avoid congregation with others during the state of emergency;
      - Extraordinary out-of-pocket medical expenses related to diagnosis and testing for and/or treatment of COVID-19; or,
      - Childcare needs arising from school closures related to COVID-19.
      - The state of emergency regarding COVID-19;
      - Following government-recommended COVID-19 precautions. 2
    - A No-Fault eviction reason, unless necessary for health or safety reasons.
- **How does it work?**
  - Tenants must notify their landlord within 7 days after their rent is due, unless extenuating circumstances exist, that they are unable to pay due to a loss of income related to COVID-19.
  - Tenants must pay back any rent owed within 6 months after the temporary moratorium ends.
- **How long will the moratorium last?**
  - Effective from March 4, 2020 through May 31, 2020, unless extended by the Board of Supervisors.

- **New Rent Freeze**
  - On Tuesday, March 31, 2020, the Board of Supervisors issued an executive order placing a temporary rent freeze on eligible residential properties in the unincorporated areas of County in response to the COVID-19 health emergency.
  - The temporary rent freeze means that owners of multi-family housing properties built before February 1995 in the unincorporated County may not increase the rental cost for their tenants until May 31, 2020, unless extended.
- **Contact us** with questions about the COVID-19 eviction moratorium or rent freeze:
  - To find out if a property is in an unincorporated area of the County, visit the our Registrar-Recorder/County Clerk website at <https://lavote.net/apps/precinctsmaps>
  - If you still have questions or need assistance, you can contact us at:
    - Phone: [\(833\) 223-7368](tel:8332237368)
    - Online: [rent.lacounty.gov](https://rent.lacounty.gov)
    - Email: [rent@dcbalacounty.gov](mailto:rent@dcbalacounty.gov)
    - Direct messaging: [@LACountyDCBA](https://twitter.com/LACountyDCBA) on Twitter, Facebook, and Instagram
- **Questions and Comments:**
  - **Ari Gutierrez Arambula** (via chat): Are these slides available to us, specifically resource links we can share with constituents? Isidro, please forward info on grants you mentioned.
    - **Heather Hays** (via chat): We will email out these slides to everyone and post on the [hicpla.org](https://hicpla.org) website in the document library
  - **Ari Gutierrez Arambula** (via chat): Is this [LA County eviction moratorium] a “delay” on eviction like the Governor’s is?
    - **Greg Bonett** (via chat): No - evictions that are prohibited by the order are not merely delayed, they are prohibited. But, the order can be improved. Important amendments [are] coming back to [the] next Board meeting.
      - **Pamela Agustín** (via chat): The emergency ordinance could be improved by making it NO EVICTIONS for any reason, not just COVID-19 impacts.
      - **Greg Bonett** (via chat): Yes, we are also worried about the documentation requirement and hope that better language on this is included in next week's amendments.
      - **Martin Reyes** (via chat): Hi all, the County's eviction moratorium is an actual moratorium as opposed to the statewide order. Supervisor Solis introduced a motion this week that would look at strengthening the moratorium, including relaxing requirements to qualify for the moratorium and extending the payback period for past due rent from 6 months to 12 months after the Executive Order ends or beyond. Our motion also looks at extending the County's eviction moratorium beyond unincorporated areas to all cities in the County that do not have their own eviction moratorium.

- **Pamela Agustín** (via chat): Thank you Martin! Love how our Supervisor is leading the way with these very important amendments.

**Office of Supervisor Hilda L. Solis** by Jennifer Vallejo (SD1)

- COVID-19 protections for homeless populations
  - Our office has been working on providing services to the most vulnerable populations, including our homeless neighbors.
  - Service providers including homeless shelters and outreach teams have been briefed on how to provide guidance to slow the spread of COVID.
  - Supervisor Solis, the state, and the LA Homeless Services Authority have worked on leasing hotels and motels to shelter unsheltered people, many of who are over 55, have serious underlying health conditions, have little access to hygiene supplies, and live in community settings in such as camps.
    - Hotels and motels are a safe space for social distancing, but would not be used to house those testing positive for COVID or at higher risk.
    - Leasing hotels and motels is a massive undertaking, and we are working hard to staff these properties with homeless service providers and security.
  - We are working on providing hundreds of handwashing stations around the county.
  - We are working with LAHSA to extend the winter shelter program, which would provide 1000 more beds.
    - Shelters have put social distancing guidelines into effect, with 6 feet between beds and PPE for staff.
- Quarantine facilities
  - We are developing county agreements with the Pomona Fairplex to provide housing for individuals in need of quarantine. This quarantine would not be based on socioeconomic status, but on public health needs.
- Testing
  - We are working to provide more drive-through testing sites to continue developing a network of sites
  - For information on how to access testing, you can visit the Supervisor’s website or Facebook page, or call 211.

**Questions and Comments:**

- **Monica Alcaraz** (via chat): I have been hearing about this, but it is not clear how we can access these resources as far as the motel/hotel. Since I work in this field, we have people asking for these resources.
  - **Jennifer Vallejo:** In terms of medical quarantine and isolation, anyone can access that, but it requires a referral from a medical provider who contacts DPH saying a patient needs to quarantine. For homeless people who need beds, LAHSA is working with homeless services providers. Since you work in the field, someone at your organization can email me and I can connect her to Deputy Judy Vasquez. More information and resources will be coming online this week.
- **Q:** And LAHSA is go-to for homeless families with children as well?
  - **A:** Yes.
- **Ari Gutierrez Arambula** (via chat): I know it is a big ask but what happens to the homeless who are housing during the crisis once it is over? That is, does this inform a long-term plan for homelessness?

	<ul style="list-style-type: none"> <li>● <b>Ari Gutierrez Arambula</b> (via chat): I understand there are many AirBnB spaces available for rent. How are homeless families with children being helped?</li> </ul>
<b>V. Closing</b>	<p>Heather thanked everyone for their participation, and requested feedback and evaluations on the meeting to be included in the chat. No evaluation comments were submitted.</p> <p>Slides, presentations, chat transcript, and meeting notes will be circulated via email and posted on the new HICP website's document library (<a href="http://www.hicpla.org">www.hicpla.org</a>).</p> <p>The next HICP meeting is scheduled for Friday, May 1, 2020, and will likely be held virtually.</p>